

Terms and Conditions – Grace Transformation Therapy

General

The information you provide during our consultation will be treated in the strictest confidence and your data will be dealt with in accordance with GDPR Data protection legislation (May 2018). You can see my [Privacy Policy here](#).

You agree to keep me informed of any change in your contact details, medical diagnoses, other practitioners you are working with and any medications/ supplements you are prescribed.

We will jointly agree on diary dates for your sessions.

As therapy is a relational process which varies in results depending on your own commitment and the degree of responsibility you take for your own healing, it would be unethical – and illegal – to guarantee any cure, but I am fully invested in providing a lasting solution for you.

Payment

Payment is required no less than 48 hours before the agreed first session of your consultation and will be considered provisional until that payment is received.

48 hours' notice is required to reschedule an appointment or that appointment will be considered lost and payable unless in the case of emergency. I do understand, of course, that 'life happens' but I reserve the right to decide what constitutes such a situation. Conversely, if I have to cancel at short notice, you will have the choice to receive a refund or reschedule.

You will be asked to confirm you have read and agreed to my terms and conditions including payment terms when you sign up. For rapid transformational packages, full payment is required in advance. You maintain full financial responsibility for any change in your commitment, so no refunds will be issued for unused portions of an agreed package. This does not affect your statutory rights.

Delays or Technical Failure outside of our control (Force Majeure)

Neither party shall be liable for any failure or delay in performing their obligations where such failure or delay results from any cause that is beyond the reasonable control of that party.